

Store Manager

One of the busiest and best bicycle and ski retailers in Bend is looking for an exceptional and dependable Store Manager to join our amazing family.

We are looking for a skilled, experienced, and awesome individual! Being a Store Manager at Pine Mountain Sports means being a part of an exceptional team who provides excellent hospitality to our customers and contributes to a culture where we love what we do. You will need to be motivated, supportive, extremely detail oriented, and work well with/help lead a team of friendly and experienced salespeople and bike techs.

Position: Store Manager

Employment Type: Full-time, Year-round

Salary Range: \$26/hr + DOE

Qualifications:

- A strong bike retail background, with 2 or more years in a management position.
- Must be authorized to work in the United States. We do not sponsor H1-B visas.
- Minimum of High School Diploma, Associate degree or above preferred.
- This job requires the ability to lift up to 50 pounds and be able to be on your feet for prolonged periods of time.
- Full-time is 32-40 hours per week, a varied schedule includes weekends/holidays (closed Thanksgiving and Christmas).

Summary of Duties:

- Provides exceptional customer service to everyone who walks through the door.
- Solid background and knowledge of Trek or Santa Cruz bicycles to conduct bike sales, bike pick up, and test rides for customers.
- Must develop a strong understanding of our Point-of-Sale System.
- Attends weekly managers meetings, monthly all staff meetings, and quarterly managers summits.
- Help interview/hire/onboard new employees.
- Work with the management team to nurture a positive, healthy, and safe work environment. Be approachable by employee's and help resolve conflict as needed.
- Assist with the updating and creation of store policies and procedures.
- Become proficient in Pine's bike rental reservation process.
- Work with store buyers to understand management of backstock.
- Help maintain a clean, attractive, and stocked retail floor presentation.
- Become proficient in knowledge around Nordic skiing.

A more comprehensive list of major and minor duties will be presented during interviews

We offer competitive pay and benefits. This position is based in Bend, OR.

- Salary \$26/hr + DOE
- Health, Dental & Vision Insurance
- 401K and ROTH 401K
- Paid Time Off
- Paid Holidays
- Paid Training
- Product Discounts
- Staff demo bike (full-time year-round employees only)

Pine Mountain Sports provides equal employment opportunity to all persons without regard to race, color, national origin, religion, sex, sexual orientation, gender, age, disability, veteran or marital status, genetic information or any other characteristic protected by law.

Please send your resume and cover letter to savannah@pinemountainsports.com